



# NAEYC Academy for Early Childhood Program Accreditation

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[www.naeyc.org/accreditation](http://www.naeyc.org/accreditation)

[www.rightchoiceforkids.org](http://www.rightchoiceforkids.org)

## NAEYC Academy Accreditation System and Customer Service Feedback Form

The NAEYC Academy welcomes your feedback about how well we are serving our customers. We are continually striving to improve our services to you. If you have either positive or negative comments related to accreditation policies or procedures, communications, fees, assessors, or customer service, please complete this form and return it to NAEYC, **Attn: Quality Assurance.**

**Email:** [qualityassurance@naeyc.org](mailto:qualityassurance@naeyc.org)

**Fax:** 1-202-232-1720

**Mail: NAEYC Academy**

ATTN: Quality Assurance

1313 L Street, N.W., Suite 500

Washington, DC 2005-4101

**Date** \_\_\_\_\_

**Name** \_\_\_\_\_

**Address** \_\_\_\_\_

**City/State/Zip** \_\_\_\_\_

**Phone** \_\_\_\_\_ **Fax** \_\_\_\_\_ **E-mail** \_\_\_\_\_

Please indicate if you are:

\_\_\_\_ Parent/Family Member

\_\_\_\_ Current/Former Program Employee

\_\_\_\_ ECE Professional

\_\_\_\_ Assessor

\_\_\_\_ Licensor

\_\_\_\_ Community Member

\_\_\_\_ NAEYC Staff

\_\_\_\_ Other: \_\_\_\_\_

Please indicate your type of compliment/concern:

\_\_\_\_ Policies/Procedures

\_\_\_\_ Assessor Performance

\_\_\_\_ Academy Customer Service

\_\_\_\_ Fees

\_\_\_\_ Other

Are we authorized to use your name? \_\_\_\_ Yes \_\_\_\_ No

### Feedback

Please use the next page to describe your specific feedback or concern about the accreditation system or the NAEYC Academy's customer service in as much detail as possible, including: Program ID (if applicable), program name, address, and phone number, names, dates, copies of correspondence, and so forth. Attach additional sheets, if necessary.

E-mail your feedback to [qualityassurance@naeyc.org](mailto:qualityassurance@naeyc.org) or mail/fax to the address/fax number above, **Attn: Quality Assurance.**

**Thank you for taking your time to share your feedback with NAEYC!**

