



NAEYC Academy for Early Childhood Program Accreditation

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www.naeyc.org/accreditation

www.rightchoiceforkids.org

NAEYC Academy Accreditation System and Customer Service Feedback Form

The NAEYC Academy welcomes your feedback about how well we are serving our customers. We are continually striving to improve our services to you. If you have either positive or negative comments related to accreditation policies or procedures, communications, fees, assessors, or customer service, please complete this form and return it to NAEYC, **Attn: Quality Assurance**.

Email: qualityassurance@naeyc.org

Fax: 1-202-232-1720

Mail: NAEYC Academy

ATTN: Quality Assurance

1313 L Street, N.W., Suite 500

Washington, DC 2005-4101

Date _____

Name _____

Address _____

City/State/Zip _____

Phone _____ **Fax** _____ **E-mail** _____

Please indicate if you are:

____ Parent/Family Member

____ Current/Former Program Employee

____ ECE Professional

____ Assessor

____ Licensor

____ Community Member

____ NAEYC Staff

____ Other: _____

Please indicate your type of compliment/concern:

____ Policies/Procedures

____ Assessor Performance

____ Academy Customer Service

____ Fees

____ Other

Are we authorized to use your name? ____ Yes ____ No

Feedback

Please use the next page to describe your specific feedback or concern about the accreditation system or the NAEYC Academy's customer service in as much detail as possible, including: Program ID (if applicable), program name, address, and phone number, names, dates, copies of correspondence, and so forth. Attach additional sheets, if necessary.

E-mail your feedback to qualityassurance@naeyc.org or mail/fax to the address/fax number above, **Attn: Quality Assurance**.

Thank you for taking your time to share your feedback with NAEYC!