Decision Appeals Policy

The Council for NAEYC Accreditation of Early Learning Programs provides a formal appeal process for programs that receive an accreditation deferred decision. The program must submit its appeal within 30 days of the receipt of the deferred decision. During the appeal process, there is no change in the program's public accreditation status.

Appeals are made to the Quality Assurance Committee of the Council for NAEYC Accreditation of Early Learning Programs. The Quality Assurance Committee reviews appeals that meet the established procedures. The appeal must show that NAEYC or the NAEYC assessor;

• did not follow its established policies and/or procedures; and/or
• made a substantive error, such as a factual error or mistake; and
• that the NAEYC error or NAEYC's failure to follow its established policies and/or procedures affected the outcome of the program's accreditation decision.

Additionally:

The appeal letter must consist of a detailed description of the policy/procedural error(s) and/or substantive error(s) that affected the outcome of the program's accreditation decision.

• The appeal letter can be no more than five pages in length; information beyond that fifth page will not be considered.
• The appeal letter may not include new information related to unmet assessment items.
• The appeal letter, along with relevant information from NAEYC, will be provided to the Quality Assurance Committee for review
• The appeal decision will be provided within 60 days from the appeal due date deadline.
• The appeal decision rendered by the Quality Assurance Committee of the Council for NAEYC Accreditation of Early Learning Programs is final.
• If the original accreditation decision of deferred is upheld, the program may pursue NAEYC Accreditation by submitting a new application and applicable fees.

All correspondence should be sent to qualityassurance@naeyc.org; attention “NAEYC / Quality Assurance Appeals”.

Once the formal appeal is received, NAEYC will verify the documents for completeness and may ask for additional documentation, if necessary. When the documents are complete NAEYC will acknowledge receipt of the appeal.

Approved by Council for NAEYC Accreditation: February 1, 2021  Effective Date: April 15, 2021